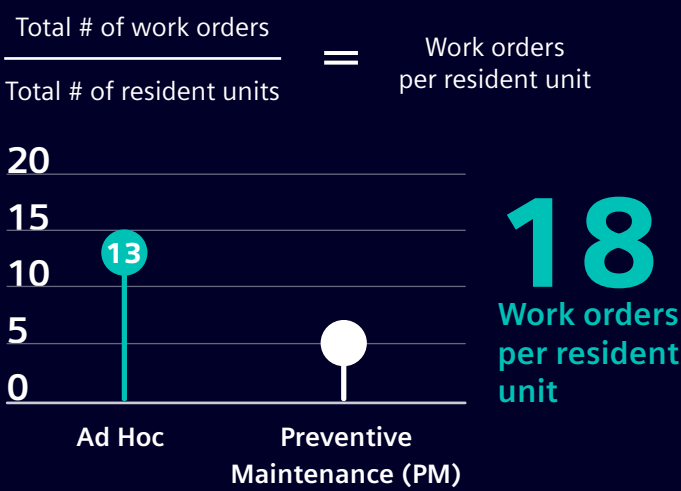


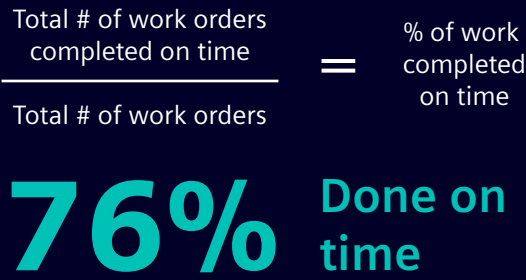
7 Maintenance Benchmarks for Senior Living

See where your maintenance and operations team stands with these important key performance indicators (KPIs)

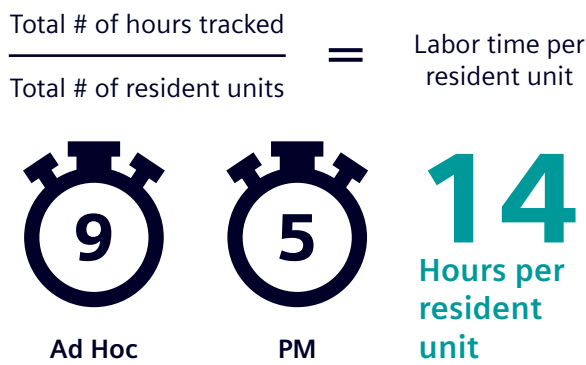
1. Volume of work/task



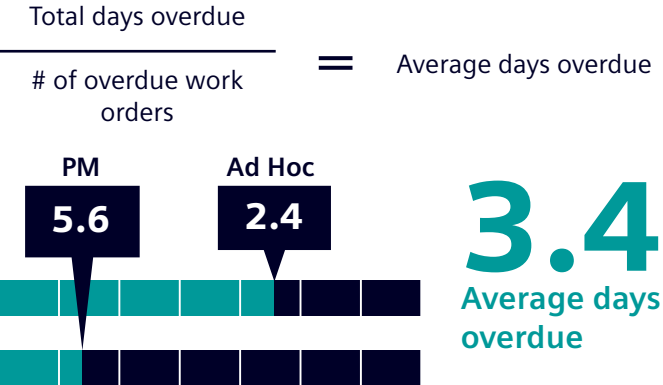
2. On-time percentage



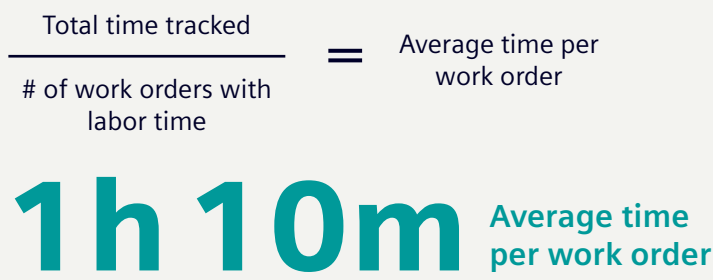
3. Volume of work/time



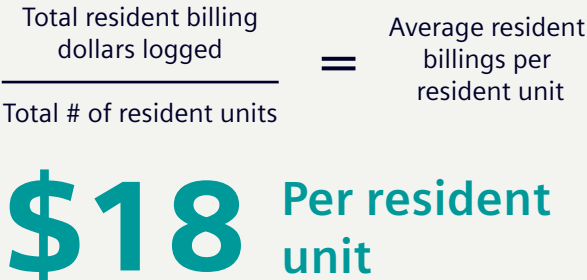
4. Overdue severity



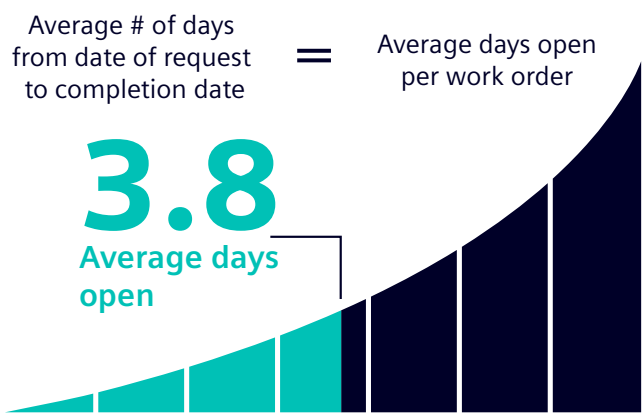
5. Time spent



6. Resident billings



7. Response time



How to stick to your KPIs

- Set standards and monitor them
- Educate staff to align expectations and promote good performance
- Get your residents on board – inform them of your standards and highlight your successes
- Use TheWorxHub to get a dashboard view of your KPIs

* Benchmarking data pulled from 1000+ senior living organizations with a focus on maintenance data points in the last year

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