

CASE STUDY

Mankato Area Public Schools streamlines facilities operations and enhances communication with Maintenance Manager

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Led by Director of Facilities and Safety Scott Kaminski, Mankato Area Public Schools operates 18 educational facilities across three cities, utilizing Siemens Maintenance Manager to support nearly 2,200 staff members.

The solution: Transitioning to Maintenance Manager

Burdened with an over-engineered and costly CMMS platform, Scott Kaminski, Mankato Area Public Schools' Director of Facilities, reached out to Siemens to explore asset management platforms that would better align with the district's operational needs, workforce and budget.

Working with the Siemens team, Kaminski was introduced to Maintenance Manager, a streamlined, agile solution designed to provide the core functionality his facilities team needed without the administrative hurdles.

The transition to Maintenance Manager allowed Kaminski and his team to start fresh, clearing out legacy data and setting up a clean foundation for work orders. Teachers and staff can now easily submit requests through a simplified portal, routing directly to the appropriate head custodian or maintenance worker.

As Kaminski noted regarding Maintenance Manager's interface, "It's cool, it's clean, it's neat, it's organized. It's easy to use."

Customer: Mankato Area Public Schools

Location: Mankato, North and Eagle Lakes, Minnesota

Industry Sector: Education

Challenges:

- Previous CMMS weighed down by complex features that saw limited use
- Difficulty sourcing an intuitive, user-friendly platform that supports user adoption
- Existing solutions failed to align functionality and pricing with actual district need

Keys to success:

- Adopts Maintenance Manager for its intuitive, low-friction interface
- Partners with product teams to align workflows with district operations
- Matches Siemens pricing to actual usage needs

Results

Mankato Area Public Schools, leveraging Maintenance Manager, achieved:

- Streamlined work order processes with an intuitive interface that simplifies staff and teacher's maintenance requests
- Resolved notification bottlenecks by ensuring work orders route correctly without unnecessary alerts
- Provided better cross-team communication for school-level custodians and maintenance staff
- Collaborated with Siemens to enhance the software's usability for day-to-day district operations

Looking forward

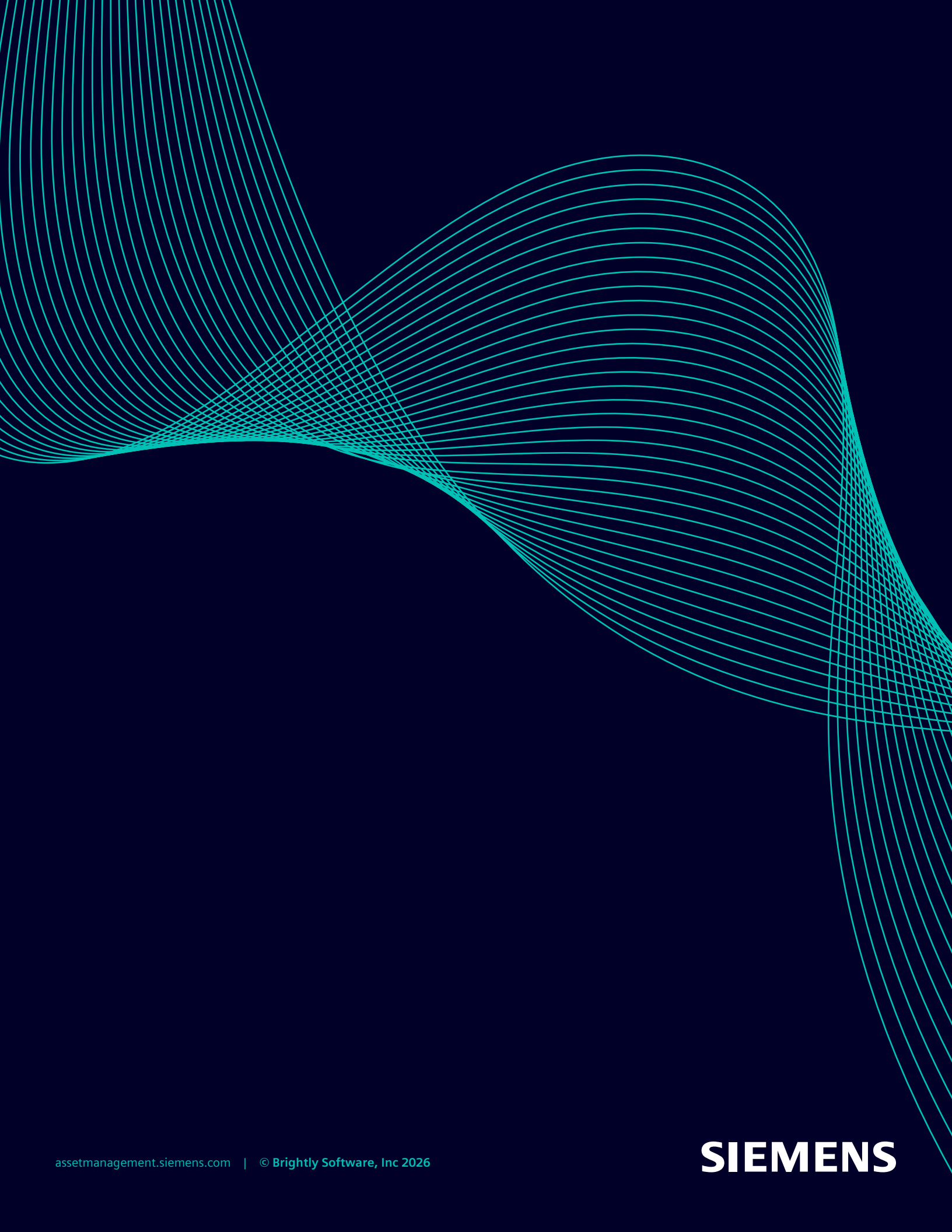
Mankato Area Public Schools recently launched Maintenance Manager across the district right as the school year began. With the core work order process running smoothly, Kaminski and his team are planning their next phases.

Over the coming months, the district intends to systematically rebuild and tag their asset inventory — focusing on critical equipment like boilers and HVAC units — and progressively integrating preventive maintenance schedules.

By pairing a simple, intuitive work order tool with a supportive partnership, Mankato Area Public Schools has established a sustainable foundation for facility operations that respects taxpayer dollars and keeps technicians focused on what matters most: keeping schools safe and running for students.

> **"It's cool, it's clean, it's neat, it's organized. It's easy to use."**
>
> — **Scott Kaminski,** Director of Facilities, Mankato Area Public Schools





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